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LANCOM 831A

Small-business router with integrated multimode ADSL2+ modem

- High-speed Internet access with standard and "all-IP" ADSL lines
- Energy-saving 4-port Gigabit Ethernet switch as per IEEE 802.3az
- Load balancing with up to two WAN connections
- Stateful-inspection firewall with intrusion detection and Denial-of-Service protection
- High availability with optional cellular backup via USB
- Configuration with the free LANCOM Management System and via web interface

The LANCOM 831A is the right choice for small businesses looking to set up a broadband Internet connection with professional network functions. Thanks to the integrated multimode ADSL2+ modem, the router connects directly to a standard DSL connection without any intermediate hardware. Compatibility with the annex variants A, B, J and M guarantees reliable operation with various types of connection, and in particular with the new generation of all-IP connections. The four ports of the integrated Gigabit Ethernet switch ensure maximum performance and are also energy-efficient as per IEEE 802.3az: If no data is transmitted over an interface, its power consumption shuts down automatically.

More Security.

The LANCOM 831A has a comprehensive range of security features. The stateful-inspection firewall with intrusion prevention and Denial-of-Service protection is an effective barrier to attacks from the Internet. The user-friendly interface makes it easy to set up the object-oriented firewall. Optionally available, the Content Filter provides effective protection for up to 25 users while they surf the World Wide Web. Internet connectivity can be reliably assured, for example with a cellular backup via USB or the integrated ISDN interface, thus assuring smooth, round-the-clock operations. Flexible bandwidth management guarantees the availability of all applications in the local area network as these can be prioritized with a comprehensive range of Quality-of-Service features.

More Management.

LCMS, the LANCOM Management System, is a free software package for the LANCOM 831A. It caters for the configuration of the device, remote maintenance and network monitoring. The central component of LCMS, LANconfig, is used to configure the LANCOM 831A and other LANCOM devices on the network. The extensive range of features and the configuration wizards make the router quick and easy to set up. LANmonitor offers detailed, real-time monitoring of parameters, it provides access to log files and statistics, and it can carry out a detailed trace-protocol analysis. Other functions in LCMS include the GUI for firewall setup, automatic backup of configurations and scripts, and the intuitive folder structure with convenient search function.

More Virtualization.

The LANCOM 831A helps to make effective use of IT resources. Thanks to Advanced Routing and Forwarding (ARF), the device supports the parallel setup of two independent networks with their own dedicated DHCP, DNS, routing and firewall settings. This allows two separate networks for different groups and applications to be operated on a single physical infrastructure.

More Reliability for the Future.

From the very start, LANCOM products are designed for a product life of several years. They are equipped with hardware dimensioned for the future. Even reaching back to older product generations, updates to the LANCOM Operating System—LCOS—are available several times a year, free of charge and offering major features. LANCOM offers unbeatable safeguarding of your investment.

Firewall	
Stateful inspection firewall	Incoming/Outgoing Traffic inspection based on connection information. Trigger for firewall rules depending on backup status, e.g. simplified rule sets for low-bandwidth backup lines. Limitation of the number of sessions per remote site (ID)
Packet filter	Check based on the header information of an IP packet (IP or MAC source/destination addresses; source/destination ports, DiffServ attribute); remote-site dependant, direction dependant, bandwidth dependant
Extended port forwarding	Network Address Translation (NAT) based on protocol and WAN address, i.e. to make internal webservers accessible from WAN
N:N IP address mapping	N:N IP address mapping for translation of IP addresses or entire networks
Tagging	The firewall marks packets with routing tags, e.g. for policy-based routing
Actions	Forward, drop, reject, block sender address, close destination port, disconnect
Notification	Via e-mail, SYSLOG or SNMP trap
Quality of Service	
Traffic shaping	Dynamic bandwidth management with IP traffic shaping
Bandwidth reservation	Dynamic reservation of minimum and maximum bandwidths, totally or connection based, separate settings for send and receive directions. Setting relative bandwidth limits for QoS in percent
DiffServ/TOS	Priority queuing of packets based on DiffServ/TOS fields
Packet-size control	Automatic packet-size control by fragmentation or Path Maximum Transmission Unit (PMTU) adjustment
Layer 2/Layer 3 tagging	Automatic or fixed translation of layer-2 priority information (IEEE 802.1p-marked Ethernet frames) to layer-3 DiffServ attributes in routing mode. Translation from layer 3 to layer 2 with automatic recognition of 802.1p-support in the destination device
Security	
Intrusion Prevention	Monitoring and blocking of login attempts and port scans
IP spoofing	Source IP address check on all interfaces: only IP addresses belonging to the defined IP networks are allowed
Access control lists	Filtering of IP or MAC addresses and preset protocols for configuration access and LANCAPI
Denial of Service protection	Protection from fragmentation errors and SYN flooding
General	Detailed settings for handling reassembly, PING, stealth mode and AUTH port
URL blocker	Filtering of unwanted URLs based on DNS hitlists and wildcard filters. Extended functionality with Content Filter Option
Password protection	Password-protected configuration access can be set for each interface
Alerts	Alerts via e-mail, SNMP-Traps and SYSLOG
Authentication mechanisms	PAP, CHAP, MS-CHAP and MS-CHAPv2 as PPP authentication mechanism
Anti-theft	Anti-theft ISDN site verification over B or D channel (self-initiated call back and blocking)
Adjustable reset button	Adjustable reset button for 'ignore', 'boot-only' and 'reset-or-boot'
High availability / redundancy	
VRRP	VRRP (Virtual Router Redundancy Protocol) for backup in case of failure of a device or remote station. Enables passive standby groups or reciprocal backup between multiple active devices including load balancing and user definable backup priorities
FirmSafe	For completely safe software upgrades thanks to two stored firmware versions, incl. test mode for firmware updates
UMTS backup*	Operation of an external UMTS/HSDPA USB card at the USB host port
ISDN backup	In case of failure of the main connection, a backup connection is established over ISDN. Automatic return to the main connection
Analog/GSM modem backup	Optional operation of an analog or GSM modem at the serial interface
Load balancing	Static and dynamic load balancing over up to 2 WAN connections. Channel bundling with Multilink PPP (if supported by network operator)
Line monitoring	Line monitoring with LCP echo monitoring, dead-peer detection and up to 4 addresses for end-to-end monitoring with ICMP polling
*) Note:	A UMTS USB modem is not supplied. Supported UMTS USB modem at www.lancom.eu/umts-support
Content Filter (optional)	
Demo version	Activate the 30-day trial version after free registration under http://www.lancom.eu/routeroptions

Content Filter (optional)	
URL filter database/rating server	Worldwide, redundant rating servers from IBM Security Solutions for querying URL classifications. Database with over 100 million entries covering about 10 billion web pages. Web crawlers automatically search and classify web sites to provide nearly 150,000 updates per day: They use text classification by optical character recognition, key word searches, classification by word frequency and combinations, web-site comparison of text, images and page elements, object recognition of special characters, symbols, trademarks and prohibited images, recognition of pornography and nudity by analyzing the concentration of skin tones in images, by structure and link analysis, by malware detection in binary files and installation packages
HTTPS filter	Additional filtering of HTTPS requests with separate firewall entries
Categories/category profiles	Filter rules can be defined in each profile by collecting category profiles from 58 categories, for example to restrict Internet access to business purposes only (limiting private use) or by providing protection from content that is harmful to minors or hazardous content (e.g. malware sites). Clearly structured selection due to the grouping of similar categories. Content for each category can be allowed, blocked, or released by override
Override	Each category can be given an optional manual override that allows the user to access blocked content on a case-by-case basis. The override operates for a limited time period by blocking the category or domain, or a combination of both. Optional notification of the administrator in case of overrides
Black-/whitelist	Lists that are manually configured to explicitly allow (whitelist) or block (blacklist) web sites for each profile, independent of the rating server. Wildcards can be used when defining groups of pages or for filtering sub pages
Profiles	Timeframes, blacklists, whitelists and categories are collected into profiles that can be activated separately for content-filter actions. A default profile with standard settings blocks racist, pornographic, criminal, and extremist content as well as anonymous proxies, weapons/military, drugs, SPAM and malware
Time frames	Timeframes can be flexibly defined for control over filtering depending on the time of day or weekday, e.g. to relax controls during break times for private surfing
Flexible firewall action	Activation of the content filter by selecting the required firewall profile that contains content-filter actions. Firewall rules enable the flexible use of your own profiles for different clients, networks or connections to certain servers
Individual display pages (for blocked, error, override)	Response pages displayed by the content filter in case of blocked sites, errors or overrides can be custom designed. Variables enable the inclusion of current information such as the category, URL, and rating-server categorization. Response pages can be issued in any language depending on the language set in the user's web browser
Redirection to external pages	As an alternative to displaying the device's own internal response pages to blockings, errors or overrides, you can redirect to external web servers
License management	Automatic notification of license expiry by e-mail, LANmonitor, SYSLOG or SNMP trap. Activation of license renewal at any time before expiry of the current license (the new licensing period starts immediately after expiry of the current license)
Statistics	Display of the number of checked and blocked web pages by category in LANmonitor. Logging of all content-filter events in LANmonitor; log file created daily, weekly or monthly. Hit list of the most frequently called pages and rating results. Analysis of the connection properties; minimum, maximum and average rating-server response time
Notifications	Messaging in case of content-filter events optionally by e-mail, SNMP, SYSLOG or LANmonitor
Wizard for typical configurations	Wizard sets up the content filters for a range of typical scenarios in a few simple steps, including the creation of the necessary firewall rules with the corresponding action
Max. users	Simultaneous checking of HTTP traffic for a maximum of 25 different IP addresses in the LAN
VoIP	
SIP ALG	The SIP ALG (Application Layer Gateway) acts as a proxy for SIP communication. For SIP calls the ALG opens the necessary ports on the firewall for the corresponding media packets. By using automatic address translation for devices inside the LAN, the use of STUN is no longer needed.
Routing functions	
Router	IP and NetBIOS/IP multi-protocol router
Advanced Routing and Forwarding	Separate processing of 2 contexts due to virtualization of the routers. Mapping to VLANs and complete independent management and configuration of IP networks in the device, i.e. individual settings for DHCP, DNS, Firewalling, QoS, VLAN, Routing etc. Automatic learning of routing tags for ARF contexts from the routing table
HTTP	HTTP and HTTPS server for configuration by web interface
DNS	DNS client, DNS server, DNS relay, DNS proxy and dynamic DNS client
DHCP	DHCP client, DHCP relay and DHCP server with autodetection. Cluster of several LANCOM DHCP servers per context (ARF network) enables caching of all DNS assignments at each router. DHCP forwarding to multiple (redundant) DHCP servers
NetBIOS	NetBIOS/IP proxy
NTP	NTP client and SNTP server, automatic adjustment for daylight-saving time
Policy-based routing	Policy-based routing based on routing tags. Based on firewall rules, certain data types are marked for specific routing, e.g. to particular remote sites or lines

Routing functions	
Dynamic routing	Dynamic routing with RIPv2. Learning and propagating routes; separate settings for LAN and WAN. Extended RIPv2 including HopCount, Poisoned Reverse, Triggered Update for LAN (acc. to RFC 2453) and WAN (acc. to RFC 2091) as well as filter options for propagation of routes. Definition of RIP sources with wildcards
Layer 2 functions	
VLAN	VLAN ID definable per interface and routing context (4,094 IDs) IEEE 802.1Q
ARP lookup	Packets sent in response to LCOS service requests (e.g. for Telnet, SSH, SNMP, SMTP, HTTP(S), SNMP, etc.) via Ethernet can be routed directly to the requesting station (default) or to a target determined by ARP lookup
COM port server	
COM port forwarding	COM-port server for DIN and USB interfaces. For multiple serial devices connected to it, the server also manages its own virtual COM ports via Telnet (RFC 2217) for remote maintenance (works with popular virtual COM-port drivers compliant with RFC 2217). Switchable newline conversion and alternative binary mode. TCP keepalive according to RFC 1122 with configurable keepalive interval, retransmission timeout and retries
USB print server	
Print server (USB 2.0)	Host port for connecting USB printers via RAW-IP and LPD; bi-directional data exchange is possible
LAN protocols	
IP	ARP, proxy ARP, BOOTP, LANCAP, DHCP, DNS, HTTP, HTTPS, IP, ICMP, NTP/SNTP, NetBIOS, PPPoE (server), RADIUS, RIP-1, RIP-2, RTP, SIP, SNMP, TCP, TFTP, UDP, VRRP
WAN protocols	
ADSL, Ethernet	PPPoE, PPPoA, IPoA, Multi-PPPoE, ML-PPP, PPTP (PAC or PNS) and IPoE (with or without DHCP), RIP-1, RIP-2, VLAN
ISDN	1TR6, DSS1 (Euro-ISDN), PPP, X75, HDLC, ML-PPP, V.110/GSM/HSCSD
WAN operating mode	
xDSL	ADSL1, ADSL2 or ADSL2+ with internal ADSL2+ modem
xDSL (ext. modem)	ADSL1, ADSL2 or ADSL2+ with external ADSL2+ modem
UMTS/HSDPA* (ext. module)	UMTS/HSDPA with external module at the USB interface
ISDN	ISDN data or voice usage via internal ISDN interface
Analog/GPRS (ext. modem)	Analog or GPRS operation via serial interface
*) Note:	A UMTS USB modem is not supplied. Supported UMTS USB modems at www.lancom.eu/umts-support
Interfaces	
WAN: ADSL2+	<ul style="list-style-type: none"> ■ Compliant to: ADSL2+ as per ITU G.992.5 Annex A/Annex B/Annex J/Annex M, ADSL2 as per ITU G.992.3 Annex A/Annex B/Annex J/Annex M, ADSL as per ITU G.992.1 Annex A/Annex B ■ Supports one virtual ATM circuit (VPI, VCI pair) at a time
WAN: Ethernet	10/100/1000 Mbps Gigabit Ethernet
Ethernet ports	4 individual 10/100/1000 Mbps Ethernet ports; up to 1 ports can be switched as additional WAN ports with load balancing. Ethernet ports can be electrically disabled within LCOS configuration. The ports support energy saving according to IEEE 802.3az
Port configuration	Each Ethernet port can be freely configured (LAN, DMZ, WAN, monitor port, off). LAN ports can be operated as a switch or separately. Additionally, external DSL modems or termination routers can be operated as a WAN port with load balancing and policy-based routing. DMZ ports can be operated with their own IP address range without NAT
USB 2.0 host port	USB 2.0 hi-speed host port for connecting USB printers (USB print server), serial devices (COM port server), USB data storage (FAT file system) or supported 3G USB modems; bi-directional data exchange is possible*
ISDN	ISDN BRI port (S0 bus)
Serial interface	Serial configuration interface / COM port (8 pin Mini-DIN): 9,600 - 115,000 baud, suitable for optional connection of analog/GPRS modems. Supports internal COM port server and allows for transparent asynchronous transmission of serial data via TCP
*) Note	A UMTS USB modem is not supplied. Supported UMTS USB modems at www.lancom.eu/umts-support

LCMS (LANCOM Management System)	
LANconfig	Configuration program for Microsoft Windows, incl. convenient Setup Wizards. Optional group configuration, simultaneous remote configuration and management of multiple devices over ISDN dial-in or IP connection (HTTPS, HTTP, TFTP). A tree view of the setting pages like in WEBconfig provides quick access to all settings in the configuration window. Password fields which optionally display the password in plain text and can generate complex passwords. Configuration program properties per project or user. Automatic storage of the current configuration before firmware updates. Exchange of configuration files between similar devices, e.g. for migrating existing configurations to new LANCOM products. Detection and display of the LANCOM managed switches. Extensive application help for LANconfig and parameter help for device configuration. LANCOM QuickFinder as search filter within LANconfig and device configurations that reduces the view to devices with matching properties
LANmonitor	Monitoring application for Microsoft Windows for (remote) surveillance and logging of the status of LANCOM devices and connections, incl. PING diagnosis and TRACE with filters and save to file. Search function within TRACE tasks. Wizards for standard diagnostics. Export of diagnostic files for support purposes (including bootlog, sysinfo and device configuration without passwords). Graphic display of key values (marked with an icon in LANmonitor view) over time as well as table for minimum, maximum and average in a separate window, e. g. for Rx, Tx, CPU load, free memory. Monitoring of the LANCOM managed switches. Flick easily through different search results by LANCOM QuickFinder
Firewall GUI	Graphical user interface for configuring the object-oriented firewall in LANconfig: Tabular presentation with symbols for rapid understanding of objects, choice of symbols for objects, objects for actions/Quality of Service/remote sites/services, default objects for common scenarios, individual object definition (e.g. for user groups)
Automatic software update	Voluntary automatic updates for LCMS. Search online for LCOS updates for devices managed by LANconfig on the myLANCOM download server (myLANCOM account mandatory). Updates can be applied directly after the download or at a later time
Management	
WEBconfig	Integrated web server for the configuration of LANCOM devices via Internet browsers with HTTPS or HTTP. Similar to LANconfig with a system overview, syslog and events display, symbols in the menu tree, quick access with side tabs. WEBconfig also features Wizards for basic configuration, security, Internet access, LAN-LAN coupling. Online help for parameters in LCOS menu tree
Alternative boot configuration	During rollout devices can be preset with project- or customer-specific settings. Up to two boot- and reset-persistent memory spaces can store customized configurations for customer-specific standard settings (memory space '1') or as a rollout configuration (memory space '2'). A further option is the storage of a persistent standard certificate for the authentication of connections during rollouts
Automatic update from USB	Automatic upload of appropriate firmware and configuration files on insertion of USB memory (FAT filesystem) into USB interfaces of LANCOM routers with factory settings. The function can be activated to be used during operation of configured devices. The router checks the files' dates and versions against the current firmware before upload
Device Syslog	Syslog buffer in the RAM (size depending on device memory) to store events for diagnosis. Default set of rules for the event protocol in Syslog. The rules can be modified by the administrator. Display and saving of internal Syslog buffer (events) from LANCOM devices with LANmonitor, display only with WEBconfig
Access rights	Individual access and function rights for up to 16 administrators. Alternative access control on a per parameter basis with TACACS+
User administration	RADIUS user administration for dial-in access (PPP/PPTP and ISDN CLIP). Support for RADSEC (Secure RADIUS) for secure communication with RADIUS servers
Remote maintenance	Remote configuration with Telnet/SSL, SSH (with password or public key), browser (HTTP/HTTPS), TFTP or SNMP, firmware upload via HTTP/HTTPS or TFTP
TACACS+	Support of TACACS+ protocol for authentication, authorization and accounting (AAA) with reliable connections and encrypted payload. Authentication and authorization are separated completely. LANCOM access rights are converted to TACACS+ levels. With TACACS+ access can be granted per parameter, path, command or functionality for LANconfig, WEBconfig or Telnet/SSH. Each access and all changes of configuration are logged. Access verification and logging of SNMP Get and Set requests. WEBconfig supports the access rights of TACACS+ and choice of TACACS+ server at login. LANconfig provides a device login with the TACACS+ request conveyed by the addressed device. Authorization to execute scripts and each command within them by checking the TACACS+ server's database. CRON, action-table and script processing can be diverted to avoid TACACS+ to relieve TACACS+ servers. Redundancy by setting several alternative TACACS+ servers. Configurable option to fall back to local user accounts in case of connection drops to the TACACS+ servers. Compatibility mode to support several free TACACS+ implementations
Remote maintenance of 3rd party devices	A remote configuration for devices behind der LANCOM can be accomplished (after authentication) via tunneling of arbitrary TCP-based protocols, e.g. for HTTP(S) remote maintenance of VoIP phones or printers of the LAN. Additionally, SSH and Telnet client allow to access other devices from a LANCOM device with an interface to the target subnet if the LANCOM device can be reached at its command line interface
ISDN remote maintenance	Remote maintenance over ISDN dial-in with calling-number check
TFTP & HTTP(S) client	For downloading firmware and configuration files from a TFTP, HTTP or HTTPS server with variable file names (wildcards for name, MAC/IP address, serial number), e.g. for roll-out management. Commands for live Telnet session, scripts or CRON jobs. HTTPS Client authentication possible by username and password or by certificate
SSH & Telnet client	SSH-client function compatible to Open SSH under Linux and Unix operating systems for accessing third-party components from a LANCOM router. Also usable when working with SSH to login to the LANCOM device. Support for certificate- and password-based authentication. Generates its own key with sshkeygen. SSH client functions are restricted to administrators with appropriate rights. Telnet client function to login/administer third party devices or other LANCOM devices from command line interface
Basic HTTP(S) file server	HTML pages, images and templates for Public Spot pages, vouchers, information pages of the Content Filter can be stored on a USB memory (FAT file system) in a specific folder as an alternative for the limited internal memory
HTTPS Server	Option to choose if an uploaded certificate or the default certificate is used by the HTTPS server
Security	Access rights (read/write) over WAN or LAN can be set up separately (Telnet/SSL, SSH, SNMP, HTTPS/HTTP), access control list

Management	
Scripting	Scripting function for batch-programming of all command-line parameters and for transferring (partial) configurations, irrespective of software versions and device types, incl. test mode for parameter changes. Utilization of timed control (CRON) or connection establishment and termination to run scripts for automation. Scripts can send e-mails with various command line outputs as attachments
Load commands	LoadFirmware, LoadConfig and LoadScript can be executed conditionally in case certain requirements are met. For example, the command LoadFirmware could be executed on a daily basis and check each time if the current firmware is up to date or if a new version is available. In addition, LoadFile allows the upload of files including certificates and secured PKCS#12 containers
SNMP	SNMP management via SNMPv2, new unified private MIB for all most current and future LANCOM devices with LCOS. Download link in WEBconfig
Timed control	Scheduled control of parameters and actions with CRON service
Diagnosis	Extensive LOG and TRACE options, PING and TRACEROUTE for checking connections, LANmonitor status display, internal logging buffer for SYSLOG and firewall events, monitor mode for Ethernet ports
LANCAPI	Available for all LANCOM routers with integrated ISDN interface. LANCAPI provides CAPI 2.0 features for Microsoft Windows to utilize ISDN channels over the IP network
CAPI Faxmodem	Softmodem for Microsoft Windows that makes use of LANCAPI to send and receive faxes via ISDN
Programmable Rollout Wizard	Allows the programming of a customized wizard to simplify the rollout in projects. Support for customized templates and logos provide a way to generate a brand specific look
Statistics	
Statistics	Extensive Ethernet, IP and DNS statistics; SYSLOG error counter
Accounting	Connection time, online time, transfer volumes per station. Snapshot function for regular read-out of values at the end of a billing period. Timed (CRON) command to reset all counters at once
Export	Accounting information exportable via LANmonitor and SYSLOG
Hardware	
Power supply	12 V DC, external power adapter (230 V) with bayonet cap to protect against accidentally unplugging
Environment	Temperature range 5–40° C; humidity 0–95%; non-condensing
Housing	Robust synthetic housing, rear connectors, ready for wall mounting, Kensington lock; 210 x 45 x 140 mm (W x H x D)
Fans	None; fanless design without rotating parts, high MTBF
Power consumption (max)	ca. 10 Watt
Declarations of conformity	
CE	EN 55022, EN 55024, EN 60950
Package content	
Manual	Hardware Overview (EN, DE), Installation Guide (DE/EN/FR/ES/IT/PT/NL)
CD/DVD	Data medium with firmware, management software (LANconfig, LANmonitor, LANCAPI) and documentation
Cable	1 Ethernet cable, 3 m
Cable	ADSL cable, 3m
Cable	ISDN cable, 3m
Power supply unit	External power adapter (230 V), NEST 12 V/1.5 A DC/S, coaxial power connector 2.1/5.5 mm bayonet, temperature range from -5 to +45° C, LANCOM item no. 110723 (EU)/LANCOM item no 110829 (UK)
Support	
Warranty	3 years Support via Hotline and Internet KnowledgeBase
Software updates	Regular free updates (LCOS operating system and LANCOM Management System) via Internet
Options	
LANCOM Content Filter	LANCOM Content Filter +10 user, 1 year subscription
LANCOM Content Filter	LANCOM Content Filter +25 user, 1 year subscription
LANCOM Content Filter	LANCOM Content Filter +10 user, 3 year subscription
LANCOM Content Filter	LANCOM Content Filter +25 user, 3 year subscription
Advance Replacement	LANCOM Next Business Day Service Extension CPE, item no. 61411

Options	
Warranty Extension	LANCOM 2-Year Warranty Extension CPE, item no. 61414
Accessories	
19" Rack Mount	19" Rackmount-Adapter, Art.-Nr. 61501
Analog modem backup/serial adapter	LANCOM Serial Adapter Kit, item no. 61500
Item numbers	
LANCOM 831A (EU)	61086
LANCOM 831A (UK)	61087

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